

**Basic Case Management Training: Module 6 Test**

**DIRECTIONS: Complete this test after finishing Module 6 of the Basic Case Management Training.** Print your name, agency information and social security number CLEARLY below. After finishing the test, sign and return this form to your supervisor.

PLEASE PRINT CLEARLY

Name: \_\_\_\_\_

Social Security Number (Last 5 Digits): \_ - \_ \_ \_

Agency: \_\_\_\_\_

Today's Date: \_\_\_\_\_

**MULTIPLE CHOICE - Choose the BEST answer to each of the following multiple choice question**

**1. Which statement is not a principle of resource acquisition?**

- A. Community integration needs to occur in addition to MH services
- B. The community is an obstacle to the individual
- C. Resources must be tailored to the individual
- D. Consumers have the right to use community resources

**TRUE/FALSE - Indicate whether the statement below is TRUE or FALSE**

2. Accessing community resources is the use of informal and formal support systems in order to help individuals with mental illness enjoy a high quality of life and to avoid unnecessary hospitalization. T F

**MULTIPLE CHOICE - Choose the BEST answer to each of the following multiple choice questions**

**3. How does one acquire resources?**

- A. Get out of the MH clinical mode and into the community mode
- B. Ask yourself what you would do if you or your friend or a family member needed services?
- C. Network
- D. When you get a “no,” ask if there’s anywhere else you can turn.
- E. All the above
- F. None of the above.

**4. Principles for successful collaboration include:**

- A. Collaboration requires interagency independence.
- B. Collaboration creates conflict.
- C. Familiarity breeds contempt.
- D. Clarify expectations—ask what the agency can do for you.

**5. Bridges to collaboration can include:**

- A. Provide “professional competence” at times to empower other parts of the system.
- B. Accept conflict and work through it to synergize.
- C. Seek first to get your point across.
- D. Require the other systems to learn your agency’s language.

**I hereby affirm that I did complete the module indicated above:**

\_\_\_\_\_  
Date \_\_\_\_\_

*Participant’s Signature*

**Supervisor: Please Complete**

Supervisor Name:

\_\_\_\_\_  
Agency \_\_\_\_\_

I hereby affirm that the case manager completed Module 6 and scored more than 80% on the test.

Supervisor Signature \_\_\_\_\_ Date \_\_\_\_\_